

# HOW DO I APPLY FOR DISASTER ASSISTANCE?



Apply at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)



Call 1-800-621-FEMA (3362)

Help is available in most languages



The TTY number is 1-800-462-7585

When you apply we will ask for the following information:

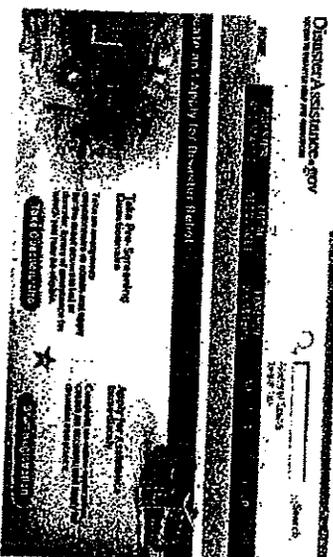
- The address of your damaged home or apartment
  - Names of people living in your household
  - A description of your disaster damages
  - Insurance information
  - Your Social Security Number
  - A telephone number where we can reach you or leave a message
- An address where you can get mail
  - If you want your disaster assistance funds sent directly to your bank, provide the FEMA agent:
    - your bank account type
    - account number
    - routing number
- When you apply, you will be given a FEMA application number. Write down your application number and save it for future reference. You will need the application number whenever you contact FEMA.

Insurance is essential in any recovery process. If you've been affected by the disaster, make sure you call your insurance company and file a claim. Only damages that are not covered by insurance can qualify for FEMA disaster assistance. By law we can not duplicate benefits.

If you move after applying for assistance, be sure to let FEMA know your new address and telephone number(s). This will ensure that all disaster awards get to you without delay.

#### IMPORTANT:

Disaster recovery assistance is available without regard to race, color, gender, religion, national origin, age, disability, English proficiency or economic status.



As part of the U.S. Department of Homeland Security, the Federal Emergency Management Agency (FEMA) is the organization that acts as coordinator of disaster recovery efforts. FEMA partners with local, state and other federal agencies to help those who are affected by federally declared disasters and who qualify for temporary financial and/or direct assistance. FEMA's Individual & Households Program is one of many elements that may be available for recovery support.



# FEMA

Prepared Responsive Committed

[www.fema.gov](http://www.fema.gov)

1-800-621-3362 or hearing-impaired 1-800-462-7585





County of Rockland  
*Emergency Operations Center*  
**NEWS RELEASE**

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Date: November 6, 2012  
FOR IMMEDIATE RELEASE  
Contact: Ron Levine (845) 709-9734

**FEMA COMMUNITY RESPONSE TEAM**  
**ARRIVES IN ROCKLAND**

(Pomona, NY) County Executive C. Scott Vanderhoef announced this evening that Rockland emergency officials met earlier with Federal Emergency Management Agency (FEMA) representatives to map out assistance plans for Rockland County residents. A Community Response Team (CRT) will begin operations with visits to Rockland's highest impacted areas, including Piermont and Stony Point. Additionally, Vanderhoef indicated that the Rockland County FEMA Assistance Center will be located at Provident Bank Park, 1 Provident Bank Park Drive, Pomona, 10970; opening date to be announced.

Rockland County has been added to the Major Disaster declaration. This action makes Federal funding available to affected individuals in Rockland. Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses, and other programs to help individuals and business owners recover from the effects of the disaster.

Residents in need of assistance with recovery, who have been displaced or unemployed due to the storm can call FEMA at 1-800-621-3362 or, if internet capable, visit [www.disasterassistance.gov](http://www.disasterassistance.gov)

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County of Rockland  
*Emergency Operations Center*  
**NEWS RELEASE**

Date: November 6, 2012  
FOR IMMEDIATE RELEASE  
Contact: Ron Levine (845) 709-9734

**FEMA ACTIVATES**  
**'TRANSITIONAL SHELTERING ASSISTANCE'**  
***HURRICANE SANDY SURVIVORS IN ROCKLAND WHO ARE UNABLE TO RETURN TO HOMES OR IN NEED OF SHELTER URGED TO CONTACT FEMA***

(Pomona, NY) County Executive C. Scott Vanderhoef along with Rockland County Emergency Operations Center (EOC) personnel, continues to coordinate emergency response activities throughout the county. The EOC is providing the following updated storm-related information for residents:

The Federal Emergency Management Agency (FEMA), has activated its Transitional Sheltering Assistance (TSA) program. This program allows eligible survivors who are in shelters and cannot return to their homes due to damages caused by Hurricane Sandy to stay in participating hotels or motels until more suitable housing accommodations are available. The Transitional Sheltering Assistance program is providing survivors currently staying in shelters with the chance to find a hotel or motel while recovery continues. Those who have been displaced and need a place to stay to contact FEMA at 1-800-621-3362, or [www.disasterassistance.gov](http://www.disasterassistance.gov).

The first step to receiving assistance is by registering with FEMA. Individuals who sustained losses in Rockland must apply for assistance by calling 1-800-621-FEMA (3362) or by registering using a web enabled mobile device at [m.fema.gov](http://m.fema.gov), or online at [www.disasterassistance.gov](http://www.disasterassistance.gov). Disaster assistance applicants, who have a speech disability or hearing loss and use TTY, should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362. FEMA is asking that those with ability to register online do so to keep phone lines open for those without connectivity and to share this information with friends and neighbors.

This federal assistance is intended to provide a place to stay for a specific period of time for eligible survivors who are displaced from their pre-disaster residence and are currently staying in a shelter. This federal program will not reimburse applicants for previously incurred hotel expenses and applicants are responsible for their own meals and for any lodging costs above the authorized allowance.

Additionally:

- Rockland County has been added to the Major Disaster declaration. This action makes Federal funding available to affected individuals in Rockland. Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses, and other programs to help individuals and business owners recover from the effects of the disaster. Residents wishing to begin the process of application can call **FEMA at 1-800-621-FEMA**, or if able, visit [www.disasterassistance.gov](http://www.disasterassistance.gov)
- Department of Labor is offering hard-hit communities to help register impacted New Yorkers for Disaster Unemployment Assistance in person. Anyone unemployed due to Hurricane Sandy is immediately eligible and can submit a claim to the Department of Labor. To apply for unemployment benefits or disaster unemployment assistance, those affected by the storm and have lost their job or income should call the **Telephone Claims Center (TCC) at 1-888-209-8124**

Send photos of storm damage to [Rocklanddamages@gmail.com](mailto:Rocklanddamages@gmail.com)

**To continue to receive the most up-to-date information in the aftermath of Hurricane Sandy in Rockland County:**

Like us on *Facebook*:

[www.facebook.com/rockhealth](http://www.facebook.com/rockhealth)

[www.facebook.com/RCFireandEmergency](http://www.facebook.com/RCFireandEmergency)

Follow us on Twitter:

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[www.twitter.com/rockofes](http://www.twitter.com/rockofes)

On the Web:

[www.rocklandgov.com](http://www.rocklandgov.com)

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